

GE Communicator Software License PLSOFT-COMS End-of-Supply Notice

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Background

GE Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, GE strives to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

GE Grid Solutions is discontinuing the sale of **GE Communicator Software License, PLSOFT-COMS**.

Last-Time Buy Window

Please plan the purchase of any additional quantities that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and shipments typically occur within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
GE Communicator Software License Order code: PLSOFT-COMS	Order book closed	GE Communicator 1 or 5 Year License Order codes: PLSOFT-COM1 1 Year License PLSOFT-COM5 5 Year License

Support

GE's warranty provision is unaffected by this End-of-Supply Notification. After the published last order date elapses, a repair service follows for items no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new offering, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>